

What Voice and Choice Means for You

YOU MATTER HERE.

At Park Place, we care about you as a unique individual. You have the right to speak up and make choices about your care, and we're here to listen. You and your family are part of the team, and we welcome you to be involved in decisions about your care and how you want to live your life.

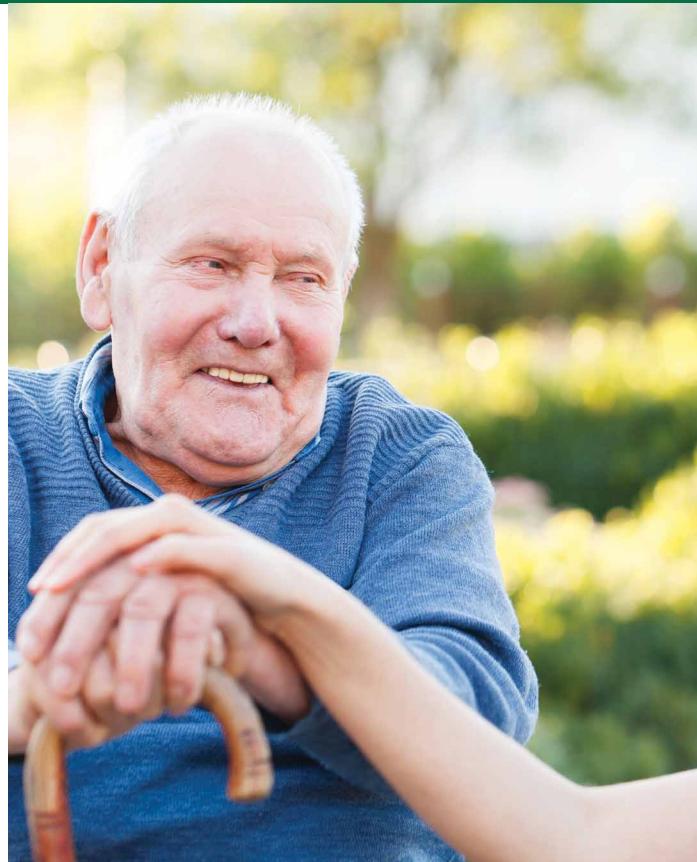
IT'S ALL ABOUT PARTNERSHIP.

Working together with you and your family is at the heart of how we do things. We call this Resident and Family-Centred Care, and it's a big part of the Park Place philosophy. It means we see you and your loved ones as equal partners in your care and services, so everything we do is shaped around your needs.

YOUR VOICE. YOUR CHOICE. ALWAYS.

We believe that great care starts with listening. That's why we make sure you and your family have a voice and a choice in everything we do. Here's how we support that:

1. We recognize that you and your family are one-of-a-kind.
2. We support you in making decisions about your care and services.
3. We help you understand your care, so you feel confident and informed.
4. We respect your values, beliefs, culture, and choices—always.



OUR MISSION:

Park Place Seniors Living strives to provide enriched life experiences to seniors through innovation and creativity.

OUR VISION:

At Park Place Seniors Living we are known for our unwavering commitment to enriching the lives of those we serve by providing a voice and a choice with dignity, respect and empathy.

Voice and Choice

Ensuring You Have a Voice and a Choice



Every Person Matters

YOU'RE ONE OF A KIND

At Park Place, we see each Resident as a unique person with their own story, preferences, and values. Getting to know you and your family helps us understand what brings joy and meaning to your life. That's how we build care that truly fits you.

WE'RE LISTENING

We want to hear about your hopes, dreams, and what matters most to you. Whether it's sharing life stories or chatting about your day, we're here to listen. These conversations help us create a care plan that's shaped around you.

YOUR PERSONAL CARE PLAN

Your care plan is all about you. It gives your care team the insight they need to respond to your needs in a way that feels right, because your comfort, choices, and wellbeing are what matter most.

You Know You Best, We Are Listening

**TELL US WHAT WORKS BEST FOR YOU. WE WANT TO MAKE SURE YOUR DAY FEELS JUST RIGHT.
LET US KNOW:**

- 1** When you like to wake up and wind down
- 2** What meals and snacks you prefer
- 3** How you'd like to express or practice your spiritual beliefs
- 4** Who from your family you'd like to be involved in your care
- 5** What kinds of activities and social time you enjoy most



FAST
FACT

Park Place feels like home, a place where you and your family have a voice and choice, respected, and involved in every step of your care.

Reviewed by a group of Park Place Family Representatives