

# Do You Have a Safety Concern?

Being a Resident means putting your trust in the care and service team at our Home. At Park Place Seniors Living, we work hard to ensure that you feel safe and have confidence in the quality of our care and services. As a Resident and or Family member, you have a role to play in making your care and the services you receive safe. You can do this by becoming an active, involved and informed member of the Team.

As a member of the team, we want you to bring your safety concerns forward. Your concern can relate to safety in any care or service provided to you including personal or clinical care, activities offered in the Home, meals and dining, communication or the environment.

If you have a safety concern, we want to provide you with another option to ensure we are aware of your concern, and to fast track your safety concern to management and or our maintenance department. Please complete the form included and submit it to the main reception desk. You will hear back from us within 48 hours.

Thank you for supporting a safe environment for our Residents, families, employees and visitors.



## OUR MISSION:

Park Place Seniors Living strives to provide enriched life experiences to seniors through innovation and creativity.

## OUR VISION:

At Park Place Seniors Living we are known for our unwavering commitment to enriching the lives of those we serve by providing a voice and a choice with dignity, respect and empathy.

# Safety Concern

## I Have a Safety Concern



# Safety Concern Form

*Please fill out the form below and you will hear back from us within 48 hours.*

NAME: \_\_\_\_\_

PHONE: \_\_\_\_\_

I AM A RESIDENT

DATE: \_\_\_\_\_

EMAIL: \_\_\_\_\_

I AM A FAMILY MEMBER OF A RESIDENT

SAFETY CONCERN:

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I AM A VISITOR

## HOW CAN WE RESOLVE YOUR CONCERN?

*We would appreciate hearing about your idea and suggestion as to how your safety concern could best be addressed.  
If you have a great idea for improvement, we need to hear it! Thank you.*

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*Reviewed by a group of Park Place  
Family Representatives*