

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
 November 2025 Hilton Villa Care Centre – North						
10:15 Catholic Communion via TV. 11:00 Room Visits 2:00 Helping Hands Décor removal 3:15 Room Visits Daylight Saving Time Ends	10:15 Helping Hands Décor removal 1:30 Walking Club 2:30 Montessori-N1 2:30 Bingo-N2	10:15 Chair exercise 11:00 Therapeutic Nurturing 1:30 Movie 3:00 Room Visits	10:15 Chair exercise 1:30 Walking Club 2:30 Bingo-N1 2:30 Creative Arts-N2 4:00 Room Visits	10:15 Chair exercise-N1 10:15 Music w/Jeff-N2 1:45 Snoezelen-F 3:00 Room Visits	10:15 Music w/Jeff-N1 10:15 Chair exercise-N2 11:00 Room Visits 1:30 Sing along 2:30 Montessori	10:15 Music Program-N2 11:00 Therapeutic Nurturing 2:00 Bingo-N1 3:15 Room Visits
10:15 Catholic Communion 11:00 Room Visits 2:00 Bingo-N2 3:15 Room Visits	10:15 Chair exercise 11:00 Kirtan Prayer-N1 11:00 Room Visits-N2 1:30 Walking Club 2:30 Montessori-N1 2:30 Creative Arts-N2	10:15 Remembrance Day Reminiscing 10:45 Room Visits 2:30 Remembrance Day Tribute-S2 4:00 Room Visits Veterans Day Remembrance Day (Canada)	10:30 Pet Therapy 10:30 Resident & Family Council Meeting-F 1:30 Walking Club 2:30 New Resident Welcome Tea w/Gary 4:00 Room Visits	10:15 Chair exercise-N1 10:15 Music w/Jeff-N2 1:30 Room Visits 2:00 Baking Club-N2 3:15 Room Visits	10:15 Music w/Jeff-N1 10:15 Chair exercise-N2 11:00 Room Visits 1:30 Sing along 2:30 Montessori	10:15 Music Program-N2 11:00 Therapeutic Nurturing 2:00 Bingo-N1 3:15 Kirtan Pryaer-N2
10:15 Catholic Communion 11:00 Kirtan Prayer 2:00 Karaoke 3:15 Aromatherapy	10:15 Chair exercise 11:00 Kirtan Prayer-N1 11:00 Room Visits-N2 1:30 Walking Club 2:30 Montessori-N1 2:30 Bingo-N2	10:15 Basketball 1:30 Therapeutic Nurturing 2:30 Resident Birthday Party w/Shawn -N1 4:00 Room Visits	10:15 Octaband 10:30 Pet Therapy 1:30 Walking Club 2:30 Ladies' Club 2:30 Men's Club 3:45 Room Visits	10:15 Music w/Jeff-N2 12:00 Lunch Club w/Jared - F 1:30 Manicure 3:00 Helping Hands Christmas Décor.	10:15 Music w/Jeff-N1 10:15 Chair exercise-N2 11:00 Room Visits 1:30 Sing along 2:30 Montessori	10:15 Music Program-N2 11:00 Therapeutic Nurturing 2:00 Bingo-N1 3:15 Manicure
10:15 Catholic Communion 11:00 Room Visits 2:00 Sing along 3:15 Therapeutic Nurturing	10:15 Chair exercise 11:00 Kirtan Prayer-N1 11:00 Room Visits-N2 1:30 Walking Club 2:30 Helping Hands Christmas Décor	10:15 Bowling 1:30 Helping Hands Christmas Décor. 3:30 Room Visits	10:30 OLGC Mass-F 10:30 Pet Therapy 1:30 Walking Club 2:30 Happy Hour North Residents w/MV-N2	10:15 Music w/Jeff-N2 10:30 Christmas Caroling Group w/Anna C-N1 1:30 Helping Hands Christmas Décor. Thanksgiving Day (U.S.)	10:15 Music w/Jeff-N1 10:15 Creative Arts-N2 1:30 Helping Hands Christmas Décor.	10:15 Music Program-N2 11:00 Therapeutic Nurturing 2:00 Bingo-N1
10:15 Catholic Communion 11:00 Therapeutic Nurturing 2:00 Helping Hands						

N1-1st. floor North Building.

N2-2nd floor North Building.

F-Family Room Basement North Building.

S-South Building.

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
 November 2025 Hilton Villa Care Centre – South						1 11:30 Room Visits 2:00 Helping Hands 3:15 Montessori 5:45 Helping Hands Décor removal
2 10:15 Catholic Communion via TV. 11:00 Room Visits 2:00 Helping Hands Décor removal 3:15 Room Visits Daylight Saving Time Ends	3 10:15 Chair exercise-S1 11:00 Room Visits 2:30 Music w/Jeff 3:45 Room Visits	4 10:15 Chair exercise-S2 1:30 Movie 4:00 Room Visits 5:45 Trivia	5 10:15 Chair exercise-S1 11:00 Kirtan Prayer 1:30 Helping Hands 2:30 Junk Drawer Detectives 5:45 Word Games	6 10:15 Chair exercise-S2 11:00 Sensory room 1:30 Bowling 3:00 Room Visits	7 11:30 Room Visits 1:30 Walking Club 3:30 Music w/Jeff-S2 5:45 Room Visits	8 11:30 Room Visits 2:00 Bingo 3:15 Montessori 5:45 Table Games
9 10:15 Catholic Communion 11:00 Room Visits 2:00 Karaoke 3:15 Room Visits	10 10:15 Chair exercise-S1 11:00 Room Visits 2:30 Music w/Jeff 3:45 Room Visits	11 10:15 Remembrance Day Reminiscing 10:45 Helping Hands Décor. 2:30 Remembrance Day Tribute-S2 5:45 Room Visits Veterans Day Remembrance Day (Canada)	12 10:00 Pet Therapy 10:30 Resident & Family Council Meeting-F 2:30 New Resident Welcome Tea w/Gary 4:00 Room Visits 5:45 Word Games	13 10:15 Chair exercise-S1 11:00 Sensory room 11:30 Room Visits 2:00 Baking CLub 3:15 Room Visits 5:45 Table Games	14 11:30 Room Visits 1:30 Walking Club 2:30 Montessori 3:30 Music w/Jeff-S1 5:45 Room Visits	15 11:30 Room Visits 2:00 Creative Arts 3:15 Junk Drawer Detectives 5:45 Trivia
16 10:15 Catholic Communion 11:00 Kirtan Prayer 2:00 Bingo 3:15 Aromatherapy	17 10:15 Chair exercise-S1 11:00 Room Visits 2:30 Music w/Jeff 3:45 Therapeutic Nurturing	18 10:15 Chair exercise-S2 11:30 Kirtan Prayer 1:30 Walking Club 2:30 Resident Birthday Party w/Shawn -N1 4:00 Room Visits 5:45 Word Games	19 10:00 Pet Therapy 10:15 Manicure 2:30 Happy Hour South Residents w/MV-S1 5:45 Trivia	20 10:15 Room Visits 12:00 Lunch Club w/Jared - F 1:30 Manicure 3:00 Helping Hands Christmas Décor.	21 11:30 Room Visits 1:30 Walking Club 2:30 Manicure 3:30 Music w/Jeff-S2 5:45 Helping Hands Christmas Décor.	22 11:30 Room Visits 2:00 Ladies' Club 3:15 Montessori 5:45 Helping Hands Christmas Décor.
23 10:15 Catholic Communion 11:00 Room Visits 2:00 Karaoke 3:15 Therapeutic Nurturing	24 10:15 Men's Club 11:00 Room Visits 2:30 Music w/Jeff 3:45 Sensory Room	25 10:15 Chair exercise-S2 11:30 Kirtan Prayer 1:30 Walking Club 2:30 Helping Hands Christmas Décor. 5:45 Word Games	26 10:00 Pet Therapy 10:15 Montessori 11:30 Kirtan Prayer 1:30 Walking Club 2:30 Helping Hands Christmas Décor. 5:45 Table Games	27 9:45 Christmas Caroling Group w/Anna C-S1 10:45 Helping Hands Décor - F 1:30 Helping Hands Christmas Décor. Thanksgiving Day (U.S.)	28 11:30 Room Visits 1:30 Helping Hands Christmas Décor. 3:30 Music w/Jeff-S1 5:45 Trivia	29 11:30 Room Visits 2:00 Bingo 3:15 Aromatherapy 5:45 Helping Hands Christmas Décor.
30 10:15 Catholic Communion 11:00 Therapeutic Nurturing 2:00 Helping Hands						
N1-1 st . floor North Building.	N2-2 nd floor North Building.	F-Family Room Basement North Building.			S-South Building.	

November Birthdays

Mary D – Nov. 1
Gurdev S – Nov. 1
George S - Nov. 5
Kuar S – Nov. 6
Alice T- Nov. 7
Jean G – Nov. 8
Janis B- Nov. 8
Nettie G- Nov. 14
Lois N- Nov. 21
Margaret M- Nov. 23
Linda Z- Nov. 23
Douglas M- Nov. 25
Bob R- Nov 25

Welcome New Residents

Mathea P.
Joanne H.
Irene J.
Eileen E.
George S



Baking Club



Lunch Club



Thanksgiving Social



Resident & Family Council Meeting



Music Therapy



Celebration of Life



Pet Therapy



Sing Along

Hilton Villa Seniors Community

November 2025

Celebrating November

Remembrance Day Tribute

Nov. 11th 2:30 p.m.

Resident & Family Council Meeting

Nov. 12th 10:30 a.m.

Birthday Party

Nov. 18th 2:30 p.m.

South Happy Hour

Nov. 19th 2:30p.m.

Lunch Club

Oct. 20th 12:00p.m.

North Happy Hour

Nov. 26th 2:30p.m.

Christmas Caroling Group

Nov. 27th 9:45a.m.

Our Mission: Park Place Seniors Living strives to provide enriched life experiences to seniors through innovation and creativity.

Our Vision: At Park Place Seniors Living, we are known for our unwavering commitment to enriching the lives of those we serve by providing a "Voice and a Choice" with dignity, respect and empathy.

Our Values: Together we STRIVE for Excellence.

November Moments



Active Games



Church Services



Puzzles

A Message from The Director of Care/Site Leader

As we welcome the month of November, I’d like to share that our team is actively preparing for our upcoming **Accreditation Survey**. This important process allows us to demonstrate the high standards of care, safety, and quality we strive to uphold every day at Hilton Villa.

Preparation includes reviewing our policies and procedures, ensuring documentation is complete, and confirming that all areas of care meet regulatory expectations. It’s also a time to recognize and celebrate the dedication of our staff, who consistently go above and beyond to support the well-being, comfort, and dignity of our residents.

We truly appreciate your ongoing cooperation and support during this time. Your partnership helps us maintain a safe, welcoming, and resident-focused community. Thank you for being part of this journey as we continue to showcase our commitment to quality and excellence.

Joann Paler
Site Leader/Director of Care
Email: jpaler@ppsl.com Phone: 604-588-3424 Ext. 109

Industry Leadership

Updates from Resident & Family Council Meeting:

- Walking Program changes: 2 days/week per building.
- Resident & Family Satisfaction Survey 2025 due November 14th. Assess survey with QR Code posted on boards and elevators.
- CareRx- Switch to pre-authorized payments now to avoid medication disruptions. Instructions posted on boards.

Resident & Family Champion: Janis B. & Sheila C.

Staff Contact Info: PH: 604-588-3424

Marilou: Care Manager Ext. 110
Caitlyn: Dietitian Ext. 102
Kelly: Support Services Manager Ext.107
Renu/Sana: Social Worker Ext. 105
Komal: Recreation Manager Ext. 106
Rehab Department Ext. 131

North 1 Nurse Ext. 201
North 2 Nurse Ext. 205
North 3 Nurse Ext. 210
South A/B Nurse Ext. 214
South C/D Nurst Ext. 220

What’s New

Department Updates: CDI practicum nursing students will join recreation programs from Nov 17-28.
Staff Education: U-First, Basic Wound Care Education for Long-Term Care and Assisted Living Nurses
Staff Recognition: Falls Prevention Month/Palliative Care Month/ Remembrance Day
New Staff: LPN: Greciane F & Manpreet K.

Updates for Families



carerx.ca



PARK PLACE SENIORS LIVING
RESIDENT AND FAMILY SATISFACTION SURVEY 2025

Third Canada Post Disruption in 12 months

Switch to pre-authorized payments NOW to avoid medication disruptions

To protect continuity of your non-covered medication services, please **immediately** complete the billing set-up. This includes 1) enrolling in pre-authorized payments for all pharmacy charges and 2) activating electronic billing through Brightsquad to receive statements securely by email and to avoid the \$3 monthly paper statement fee.

Why Pre-authorized Payment?



Setting up automatic monthly payments by credit card or debit ensure you never miss a payment due to mail delays.

How to Set Up Pre-authorized Payments:

- 1 Complete the Pre-authorized Billing form in your CareRx enrolment package
- 2 Provide your preferred payment details (credit card or bank information)
- 3 Return the completed form by email or fax below

Need Help?

Have questions or need help setting up your pre-authorized payment, contact our **Customer Care team**:

Ontario and New Brunswick: Ph: 1.855.561.4478 Fax: 1.888.631.3288 customer@carerx.ca	Saskatchewan: Ph: 1.866.413.4022 Fax: 1.855.944.6364 billings@carerx.ca	Alberta: Ph: 1.855.907.7778 Fax: 1.855.944.6364 billings@carerx.ca	British Columbia: Ph: 1.855.347.8158 Fax: 1.866.288.8169 billing@carerx.ca
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Thank you for trusting CareRx with your health and medication needs!

Dear Resident/Family Member,
We are committed to providing the highest quality of care and ensuring the well-being and satisfaction of our Residents and their families. To help us achieve this goal, we kindly invite you to share your experiences and feedback through our Resident and Family Satisfaction Survey.

Your insights are invaluable in guiding our continuous quality improvement efforts, helping us to understand what we are doing well and where we can make enhancements. Whether it's about the care received, the Home you live in, our employees, or any other aspect of your experience, we want to hear from you.

The survey should only take a few minutes to complete, and your responses will be kept confidential. Your honest and constructive feedback is crucial for us to foster a supportive and caring environment for all our residents and their families.

To Access the Survey via QR Code:

Open Your Camera App: Unlock your smartphone and open the camera application as if you were going to take a photo.

Point at the QR Code: Aim your camera at the QR code so that it is clearly visible within the frame. Your phone should automatically recognize the QR code.

Tap the Notification: Once your camera detects the QR code, a notification or link will appear on your screen. Tap this notification to be directed to the survey.

Complete the Survey: Once the link opens, you will be taken directly to our Satisfaction Survey. We appreciate you taking a few minutes to complete it.

Your feedback is vital in helping us create a supportive and caring environment. Thank you for your participation!



Monthly Education

Emergency Response Code: Code Yellow: Missing Resident (Poster located on information Board).

Park Place Seniors Living Brochure:

- #20 Death of a Loved One: How to Prepare
- #21 Changes Near the End of Life
- #24 Someone I Cared About Has Died
- #5 Finding Balance: Falls Management
- #17 Hip Protectors are on Your Side

Hand Hygiene Audit- 100% (September)
PPE Donning & Doffing -100% (September)
Nosocomial Infection Report –September: RI 1.3 %; UTI 0%

Volunteer Opportunities

Are you passionate about spending time with Seniors and giving back to the community? Hilton Villa is seeking enthusiastic volunteers to join our team! If you or someone you know would love to make a difference, please reach out to: *Mong, Recreation Team Lead*.