

What is a Resident and/or Family Council?

Resident and/or Family Councils are a group of people that include Residents, and may include family members, and friends of the Residents living in a Park Place Seniors Living Home.

The group organize themselves to meet regularly to support each other, share information and educational resources. They also raise concerns or issues they may encounter in the Home, work pro-actively |with the Home's staff to resolve any concerns and advocate for Residents with a view to improve the overall quality of the care and/or service delivery.



Resident and/or Family Council

Your voice is important, please join us!



OUR MISSION:

Park Place Seniors Living strives to provide enriched life experiences to seniors through innovation and creativity.

OUR VISION:

At Park Place Seniors Living we are known for our unwavering commitment to enriching the lives of those we serve by providing a "voice and a choice" with dignity, respect and empathy.

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What is the Purpose?

A FAMILY AND/OR RESIDENT COUNCIL'S ROLE IS TO:

- Create a communication channel of the collective voice of Residents and or Families for the Park Place Leadership team to manage issues as they arise but also to gather input on new ideas/ future changes contemplated for each of our homes
- The ideas, suggestions and requests brought to the homes' Leadership team will be investigated with outcomes reported back to the Council
- Residents and/or Family Councils are supported through provincial legislation for Continuing Care in provinces Park Place Seniors Living operates in.
- Fundraise to further enhance and improve the quality of the life for all residents in the home
- Build linkages to the community and facilitate programs that benefit both the residents and community.

Resident or Family Council Process

- 1** The structure, operation and purpose of the group should be established by the Residents and or Families
- 2** Activities of the Resident/Family Council should be independent of staff involvement unless specifically requested by the Residents
- 3** Families and/or Volunteer involvement in Resident/Family Council activities should be encouraged if Residents request or require assistance
- 4** The Resident/Family Council shall have direct access to the Park Place Site Leader or other members of the Home Leadership Team
- 5** Meetings will be held monthly with exception to summer months

Resident or Family Partnership

Membership is open to all Resident's, Family, Friends and Representatives of the Residents of Park Place Homes who wish to participate in decisions affecting the daily lives of our Residents.

A Voice and a Choice

Park Place Seniors Living philosophy includes a "Voice and a Choice" in our Resident/ Family Centred approach to care and service.

Park Place recognizes family and friends that become partners with us, in the care for their Family members enhances the overall experience of the Residents.

Reviewed by a group of Park Place Family Representatives in April 2022

