



July 29, 2020

RE: Visitation with Park Place residents in BC

Dear BC Park Place Residents and Family Members:

All of our homes have submitted their visitation plans to their respective health authorities. This means all Park Place homes can move forward with visitation. **Our homes are moving forward slowly to ensure safe visitation practice based on staffing availability and consideration of building layout.**

If you have not yet received communication for your specific care home, you will by Tuesday, August 4, 2020. This communication will outline how to schedule a time for a visit between resident and the designated visitor. Reach out directly to your care home if you do not receive this information by August 4.

Important Points to Keep in Mind:

- The health order allows for **ONE designated visitor per resident**
- This designated visitor can arrange for an indoor or outdoor visit depending on the needs of the resident
- Visits will be limited to one per week regardless of the type of visit (indoor, outdoor, Skype, FaceTime)
- All COVID-19 safety protocols will apply during all visits
- Since visitation is limited to one individual per resident, visits with children can only occur via video, audio call or window visit

What to expect when arranging a visit:

1. Must be pre-arranged with the home.
2. For the safety of all residents, designated visitors will be asked to review an unknown exposure information piece. This includes considering risk levels related to attendance at group events, indoor gatherings, etc.
3. Designated visitors will be sent the screening process and education to review prior to arrival at the home.
4. Designated visitors will be asked to acknowledge reviewing education material and sign a waiver prior to entry.
5. Screening will take place before each visit and visitors are asked to bring a mask to wear.

Thank you for your patience as we ensure best practice for the safety of our residents and staff. Ensuring our teams have the capacity and tools to make visitation successful and safe is of utmost importance. Please email us at, COVID19@parkplaceseniorsliving.com with general inquiries.