



July 27, 2020

RE: Visitation with Park Place residents in AB

Dear Alberta Park Place Residents and Family Members:

We are happy to facilitate long awaited visitation for our residents with their designated family/support persons. As you can imagine, this is a big shift to make after our homes have been locked down for a number of months. This move from restricted visitation to safe visitation will be re-evaluated every three weeks.

We are currently in Phase I of visitation meaning social visits with people in addition to the two designated family/support persons will NOT be allowed indoors but may be arranged outdoors at this time. Up to four visitors, including children, can visit a resident outdoors. Please call the home directly to make these arrangements.

What to expect when arranging an indoor visit

1. Each resident will have **two designated family support persons**. These visitors are the only ones allowed indoors for a visit. Contact the home directly to determine who these visitors are. These designates are to remain the same unless otherwise determined through discussion with the site leader.
2. **Determine the best standing time for visitation**. Each home has limited resources and capacity to facilitate visitation. Because we need to provide screening and extra safety precautions, we would greatly appreciate each designated support person work with the home to pre-determine visit times.
3. **Review unknown exposure information**. For the safety of all residents, designated visitors will be asked to review an information piece in advance of visits. This includes considering risk levels related to attendance at group events, indoor gatherings, etc.
4. You will be sent the **screening process and education to review prior to arrival** at the home.
5. Designated visitors will be asked to acknowledge reviewing education material and be required to **sign a waiver prior to entry**.
6. Screening will take place before each visit and visitors will be provided with appropriate masks and additional PPE if required.

Thank you for your patience as we ensure best practice for the safety of our residents and staff. Ensuring our teams have the capacity and tools to make visitation successful and safe is of utmost importance. Please email us at, COVID19@parkplaceseniorsliving.com with general inquiries.

Thank you.