



June 22, 2020

RE: Outdoor Visits with Park Place residents in BC

Dear BC Park Place Residents and Family Members:

Back in May, we had hoped that the teams at our BC communities would be given the ok to begin to facilitate screened and safe outdoor visits between residents and family members. As of late June, the BC Medical Health Officer, Dr. Bonnie Henry, has still not given the go ahead.

Park Place's Quality Team has worked diligently with site leaders to create the safest guidelines for when the go ahead is given.

We recognize how difficult it has been not being able to visit your loved ones. We have been receiving numerous inquiries from family members regarding timelines for visitation allowance. Unfortunately, we are not able to provide this information as the decision is out of our hands.

This past week, both the BC Seniors Advocate and the BC Care Providers Association have requested the Medical Health Officer to consider allowing visitation as soon as possible. As soon we learn more, we will notify family members.

Your continued support and patience allow us to put the strongest protections in place to keep everyone safe. It is so important for us to keep working together. If you have any specific questions, please reach out to your site leader. You can also forward general questions to our company email for COVID-19, COVID19@parkplaceseniorsliving.com.

Thank you.