



June 22, 2020

## RE: Outdoor Visits with Park Place residents in Alberta

Dear Alberta Park Place Residents and Family Members:

On April 29<sup>th</sup>, the Alberta Medical Officer of Health and Alberta Health Services announced that continuing care facilities were permitted to allow outdoor visits for up to two people (including the designated essential visitor) with a resident. Park Place's Quality Team has worked diligently with site leaders to create the safest guidelines. We thank family members for their patience as we ensured we had the resources and planning in place to safely implement these visits.

Advocates have more recently been requesting that visitors now be allowed back inside facilities. This is a decision that is up to the Alberta Medical Officer of Health (Dr. Deena Hinshaw) and Alberta Health Services. Care providers, residents and families have been asked to consider what they would be willing to adjust or do differently to enable their desired type of visits. Be sure to take advantage of these opportunities to provide your input.

Your continued support and patience allow us to put the strongest protections in place to keep everyone safe. It is so important for us to keep working together. If you have any specific questions, please reach out to your site leader. You can also forward general questions to our company email for COVID-19, [COVID19@parkplaceseniorsliving.com](mailto:COVID19@parkplaceseniorsliving.com).

Thank you.