

RESIDENT BILL OF RIGHTS

IT'S YOUR RIGHT!

The Resident Bill of Rights, is the promise to you that our Care Home is truly a home for the people who live here, where your lifestyle and choices are respected. Living in our Home does not exclude your rights as a citizen or resident of Canada and or the province you live in. We need to hear from you if you believe your rights are not being respected.

HAVE A VOICE IN OUR HOME:

In order for you to have a voice in our Home we encourage you to participate in our **Homes' Resident Council** and encourage you to take part in decision-making processes and make recommendations that could improve the quality of life for you and the other residents in our home.

FAST
FACT

Our commitment is to care for each of our Residents in a manner that promotes and enhances your quality of life, ensuring dignity, choice, and self-determination.



OUR MISSION:

Park Place Seniors Living strives to provide enriched life experiences to seniors through innovation and creativity.

OUR VISION:

At Park Place Seniors Living we are known for our unwavering commitment to enriching the lives of those we serve by providing a "voice and a choice" with dignity, respect and empathy.

Park Place Seniors Living | 1656 West 75 Ave, Vancouver
parkplaceseniorsliving.com

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PARK PLACE
SENIORS LIVING
Enriching Lives of Seniors

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As a Resident in our Home, we will ensure your rights are respected and met.

AS A RESIDENT, YOU HAVE THE RIGHT TO:

1 Be treated as a unique individual.

2 Privacy and respect and to be treated courteously and compassionately.

3 Freely express your opinions and concerns without fear of reprisal.

4 Be free of any type of abuse or discrimination.

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5 Be informed and to be a part of decisions made on your behalf.

6 Have input into the planning and implementation of your care.

7 Choose whether you will accept medical intervention and personal care so long as it does not interfere with the rights of others.

8 Access services provided by the home for the betterment of your physical, intellectual, spiritual, emotional and social wellbeing.

9 A clear understanding of your responsibilities and the facility's expectations of you.

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10 Receive nutritious meals and snacks appropriate for your diet needs.

11 Personalize your room as long as it is not unsafe to you or others.

12 Live in a safe, secure and clean environment.



*Developed with input from a group of
Park Place Family Representatives*