

# SAFETY FIRST

At Park Place Seniors Living, we work hard to ensure that you feel safe and have confidence in the quality of our care and services. Being a resident means putting your trust in the care and service provided by your team.

As a resident, you and your family also have a role to play in making your care safe by becoming an active, involved and informed member of your team. We urge residents and their families to get involved and to speak up about any concerns or questions they may have.

To help you remember how you can help make your experience as positive as possible, use this simple motto:



## SAFETY FIRST!

### OUR MISSION:

Park Place Seniors Living strives to provide enriched life experiences to seniors through innovation and creativity.

### OUR VISION:

At Park Place Seniors Living we are known for our unwavering commitment to enriching the lives of those we serve by providing a "voice and a choice" with dignity, respect and empathy.

Park Place Seniors Living | 1656 West 75 Ave, Vancouver  
parkplaceseniorsliving.com

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## Safety First



**PARK PLACE**  
SENIORS LIVING  
*Enriching Lives of Seniors*

FAST  
FACT

*As an organization Park Place Seniors Living believes that a culture of safety is fundamental to the delivery of quality care and service*

# SAFETY FIRST INCLUDES:

## IDENTIFICATION

We will take your picture when you move into the Care Home. This picture helps staff get to know you, is critical to your safety, and verifies that you are the resident that the team should be caring for. You can also expect everyone involved in your care to introduce themselves by name, and to wear a name badge.

## CALL SYSTEM

Your room and bathroom are equipped with call devices. Your nurse will show you how to use the call device.

## SMOKE-FREE HOME

To ensure everyone's safety, this care home is a smoke-free building. This means no smoking is allowed inside the building.

## EQUIPMENT

Help us to keep our environment safe. If you notice a piece of equipment that is not working properly please tell us so that we can have it repaired as soon as possible and that no one gets injured.

## HAND WASHING

It is important for everyone to practice, including residents, families and friends. You and your loved ones should feel comfortable asking your care team members, if they washed their hands before having direct contact with you.

## MEDICATION SAFETY

Make sure you and or your family ask questions about your medications, if you have any concerns about your medications, ask your nurse about them. Make sure to tell your nurse if you think you are about to receive the wrong medication or if something does not seem right.

## PRIVACY & CONFIDENTIALITY

We treat all information about you as "CONFIDENTIAL". Protecting your privacy is uppermost in our minds, however in the event of an accident or incident such as a fall your family member or contact person will be notified.

## FIRE SAFETY

Fire drills are held monthly and it is very important that everyone (including residents and families) know their role and responsibilities.

# CONCERNS

*Please tell us if you have a concern about Resident Safety or the quality of your care while you are a resident in this care home. Your team is available to assist you and your family with any questions or concerns you may have.*



*Developed with input from a group of Park Place Family Representatives*